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Press Release

Sri Lanka CERT Received Over 12650, Online Incident Complaints in 2025 and Warns About an Increase in Online Harassment and Scams.

The Sri Lanka Computer Emergency Readiness Team (Sri Lanka CERT) has received more than 12650 complaints related to social media misuse and cybersecurity incidents in 2025. This represents a significant rise in online frauds, digital fraud, and cyber harassment when compared to prior years.

According to Charuka Damunupola the Lead Information Security Engineer of Sri Lanka CERT, a significant proportion of the complaints involve fake account, hacked accounts and financial scams carried out through social media platforms.

Hateful or abusive content and adults' sexual harassments and content also feature high among the complaints. He also said that there has also been a noticeable increase in general scams and the dissemination of false information, which affects both individuals and general public.

The cybercriminals continue to employ increasingly sophisticated and fraudulent methods to take advantage of the growing reliance on digital platforms for communication, trade, and financial activities. Particularly vulnerable groups, such as young people who might not be sufficiently informed of online safety procedures, elderly users, and first-time internet users, are frequently among the victims.

Charuka Damunupola, urges the public to remain vigilant, avoid sharing personal or financial information online, verifying suspicious messages and links, and enable strong security measures such as two-factor authentication and secure passwords. In order to facilitate rapid response and mitigation, members of the public are also urged to promptly report cyber incidents to Sri Lanka CERT.

In order to improve cyber resilience, public awareness, and digital safety throughout the nation, Sri Lanka CERT, the national authority for cybersecurity incident response, continues to collaborate closely with law enforcement organizations, service providers, and others said Damunupola.

For assistance or to report a cyber incident, the public may contact Sri Lanka CERT through 101 or email report@cert.gov.lk

For more information, please call Mr.Charuka Damunupola 0741441907